

Mounire Benhima is a Technology Management Consultant for over 8 years, and has worked as a consultant in both Canada and Morocco. Mr. Benhima is a result oriented, client focused consultant, fluently bilingual with team work and extensive Project Management

PROFESSIONAL EXPERIENCE

- **Project Management Consultant** **Since Nov 2006**
Rogers Canada for mobile communications (UMTS : Microwave transmission team)
 - Coordinate and making interfaces between various project stakeholders to meet project requirements
 - Define and refine processes and lead project teams in the successful on-time, on-budget to client satisfaction delivery of projects
 - Provide innovative and proactive solutions to project issues
 - Provide frequent updates to management
 - Hold meetings involving various stakeholders and keep issues log for various projects
 - Work with the project members to identify and assess project risks and to mitigate them
 - Make report about current achievements

- **Technology Management Consultant** **May 04 – Oct 06**
LRCA, LA Group, SMOs
 - Design, plan, organize and control projects
 - Coordinate and making interfaces between various project stakeholders to meet project requirements
 - Define and refine processes and lead project teams in the successful on-time, on-budget to client satisfaction delivery of projects
 - Provide innovative and proactive solutions to project issues
 - Provide frequent updates to management
 - Hold meetings involving various stakeholders and keep issues log for various projects
 - Work with the project members to identify and assess project risks and to mitigate them
 - Lead team members to achieve the desired business goals

- **System Integration Consultant** **2001 - 2003**
EDS Canada, Customer : Rolls-Royce Canada
 - Analyze, under the supervision of the Engineering Applications Manager, the customer needs
 - Plan and integrate IT engineering solutions for different customer business areas
 - Write Unix Shell scripts for on-measure customer solutions
 - Define and write procedures and ISO processes for the operating support
 - Ensure the technical transfer and provide process trainings for other team members
 - Ensure the technical support second line for the Help Desk

- **Network Management System Engineer** **99-2000**
Nokia Morocco
Platform: OSS (GSM Network administration, Cellular Network) NMS2000
 - Integrate and rehome the GSM elements (BTS, BSC) in the OSS platform
 - Validate the integrations according to the supply contract
 - Perform periodic activities to ensure a healthy state of the UNIX servers and check alarms
 - Co-operate with different product lines to solve operating problems
 - Develop on-measure solutions for the daily operating activities using Unix Shell Scripts
 - Assist optimization teams and other teams to solve QOS problems

- **Network/System Engineer** **97 – 99**
S2M, Free-Consulting, Samsung
 - Define an architecture and install an Internet/Intranet mockups
 - Define security policy for Internet/Intranet solutions

- **Training** **02/97 – 07/97**
Netcom technologies, Network business solutions for companies
 - Define a Network architecture for the SGMB bank backbone
 - Suggest recommendations for a secure Internet/Intranet infrastructure

PROFESSIONAL TRAININGS

- **Project management** : Life cycle, Project Design (PMI approach) **2002**
UQAM, Montréal, Canada
- **Primavera Project Planner/Earned Value** *e-Poly, Montréal, Canada* **2002**
- **Organizational Culture / Team Management** Polytechnic School, Montreal, Canada **2001**
- **Dale Carnegie Training : Customer Focus and service excellence** **2001**
Rolls-Royce Canada, Montreal, Canada

INDUSTRIAL BACKGROUND

Project management

- Project : Coordination , Design (business cases), Planning (Gantt, PERT),
- Project performance control : Method (Earned Value), Tool (Primavera Project Planner)

Technology Management

- Background on mobile communications (2G, 3G) business models
- Integration strategy and business model analysis

Business Process Skills

- Organisational Performance : Use of balanced scorecards
- Business Process modeling : UML, Visio
- Business Process Analysis : Value Chain
- Business Process simulation and performance : Arena simulation package (Rockwell)
- Methodology : RUP : Rational Unified Process

Customer Skills

- Customer Focus and Partnership, Problem Solving and analytical skills

TECHNICAL BACKGROUND

Telecommunications Skills

- UMTS (3G) : Mobile operators business model; Microwave transmission
- GSM OSS platform : NMS 2000 (Nokia system, DX200)
- GSM : Architecture, Maintenance & Supervision (Nokia)

Network / System Skills

- System Integration : Unix (HP-UX, Sun Solaris), Windows 2000;
- Programming : Linux(Shell, awk, C), Windows (Batch); Cisco routers: Configuration of 364

Customer requests management

- Remedy, Vantive

ACADEMIC BACKGROUND

- **Engineering Master in Management of technology, Industrial Dept.** **April 2004**
Ecole Polytechnique, Montreal University, Montreal, Quebec, Canada
- **Engineering diploma in Telecommunications and Computer Science** **1994 - 1997**
INPT (Institut National des Postes et Télécommunications), Rabat, Morocco
- **Certificate in Special Mathematics** **1992 - 1994**
Preparatory Classes for High Engineering Schools, Réda Slaoui College, Agadir, Morocco
- **DEC diploma in mathematical sciences** **1989 - 1992**
Ibn Khaldoun college, Safi, Morocco

PROJECTS

- **Project : Technical and strategic issues across the mobile generations** **2003**
Technologies covered : GSM (2G), GPRS (2.5G), W-CDMA (3G)
Ecole Polytechnique, Innovation Management Course, Montreal, Canada
- **Project : QOS management in GPRS and UMTS networks** **2001**
INRS-Telecom (R&D center), Mobile Communications Course, Montreal, Canada