

Understanding ISO 9001:2000

Course Description

Understanding ISO 9001:2000 Course teaches a general understanding of the concepts of the ISO 9000 series of standards and how the requirements impact the day-to-day operations of organizations in any industry. An experienced instructor explains the clauses of ISO 9001:2000 in detail, providing a base for understanding the Quality Management Principles. Students learn by participating in group exercises and in-depth discussions.

Learning Objectives

- Discuss Quality Management Definitions, Concepts and Guidelines
- Discuss the Purpose of the ISO 9000 series
- Discuss the Requirements of the ISO 9001:2000 Standard
- Discuss the Eight Quality Management Principles
- Discuss the Process Approach
- Discuss the Role of Management
- Discuss the Benefits of a Quality Management System
- Describe an Introduction to an Implementation Model and the Process for Registering a Quality Management System

Course Materials

Students receive comprehensive course manuals with reference materials, including:

- Copy of ISO 9000:2000
- Copy of ISO 9001:2000
- Copy of ISO 9004:2000

Who Should Attend

- Any individual requiring a working knowledge and understanding of the ISO 9000 series of standards
- Quality Professionals/Consultants
- Presidents/Vice Presidents/CEOs
- ISO Coordinators/Management Representatives
- Engineers
- Supervisors
- Forman
- Laboratory quality professionals

Prerequisite

Understanding ISO 9001:2000 is an introductory course designed for individuals with little or no previous knowledge of ISO 9000 and quality management systems.