

ISO 9001:2000 Internal Quality Systems Auditor

Course Description

Internal Quality Systems Auditor Course teaches the principles and practices of effective internal audits in accordance with the ISO 9000 series of standards and ISO 19011:2002, "Guidelines for Quality and/or Environmental Management Systems Auditing." Experienced instructors guide students through internal audits that are required for a quality management system based on ISO 9001:2000. Students gain necessary auditing skills through a balance of formal classroom tutorials, practical role-playing, group workshops, and open forum discussions.

Students successfully completing this course can apply for RABQSA training requirements for an Internal Quality Systems Auditor.

Learning Objectives

- Understand Quality Management Definitions, Concepts, and Guidelines
- Understand the Purpose of the ISO 9000 Series
- Understand the Requirements of the ISO 9001:2000 Standard
- Understand the Roles and Responsibilities of the Auditor
- Apply ISO 19011:2002 Definitions, Concepts, and Guidelines
- Recognize the Principles, Practices, and Types of Audits
- Conduct all phases of an Internal Audit (Plan, Execute, Report, Record, Follow Up, Closure)
- Prepare and Present Effective Reports

Course Materials

Students receive comprehensive course manuals with reference materials, including:

- Copy of ISO 9000:2000
- Copy of ISO 9001:2000
- Copy of ISO 9004:2000
- Copy of ISO 19011:2002

Who Should Attend

- Individuals interested in conducting, managing, or participating in first-party (internal) audits
- Quality Control Managers
- Quality Assurance Representatives
- Engineers
- ISO Coordinators
- Laboratory Quality Professionals

Prerequisite

Some prior knowledge of the ISO 9000 series of standards is recommended for this course.